

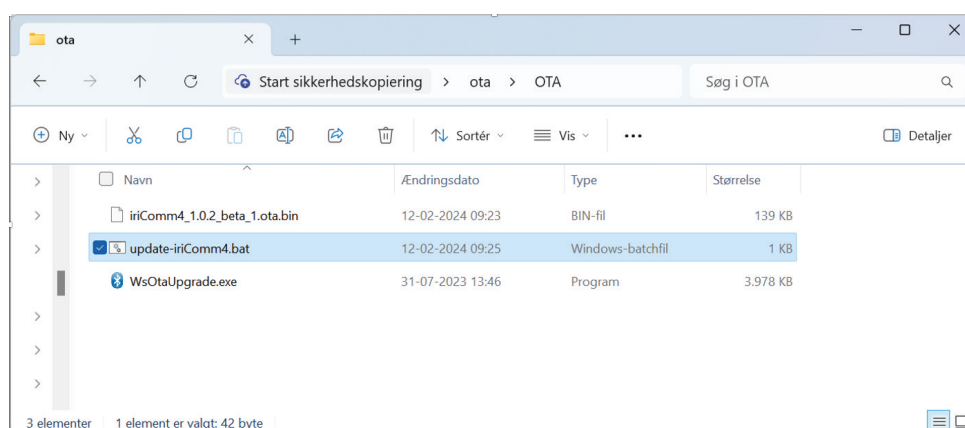
# IWCS - How-To Update

By following these steps diligently, you ensure a smooth and successful firmware update for your device. If you encounter any issues or have questions, don't hesitate to contact our support team at [support@iwcs.eu](mailto:support@iwcs.eu). We're here to assist you.

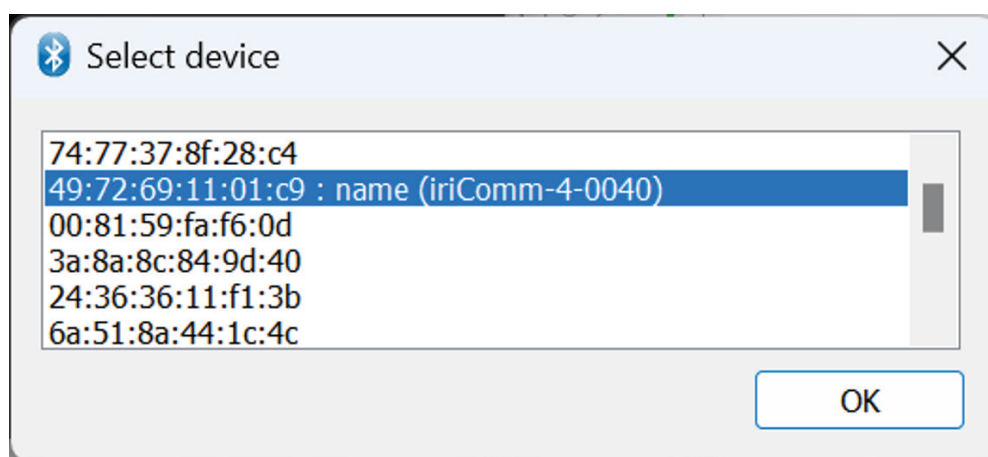
## Important Note for Multiple Headsets:

If you own more than one headset, it is crucial to perform the firmware update procedure separately for each headset. Avoid simultaneous updates for multiple devices to ensure precision and prevent any potential issues.

1. Download the files to your PC. Unzip the archive into a local folder.

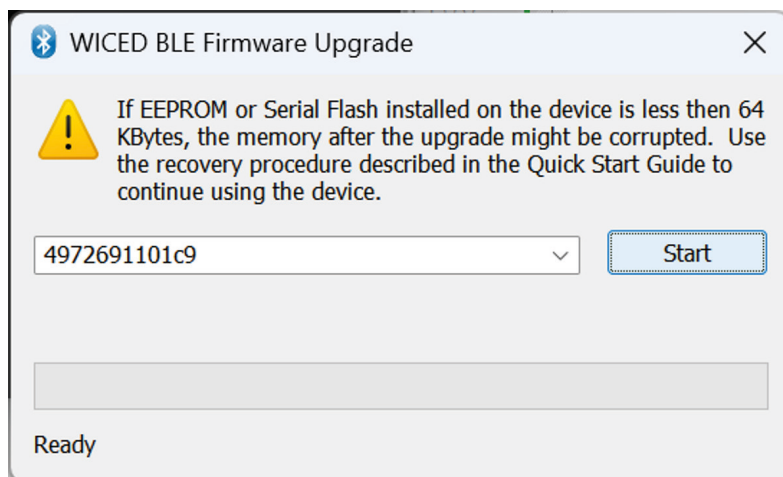


2. Turn off all other Bluetooth devices in the vicinity.
3. Turn on the iriComm4 headset and enter pairing mode
4. Run the **update-iriComm4.bat**
5. Select the iriComm4 headset from the list (The last 4 digits are the serial number of your headset)

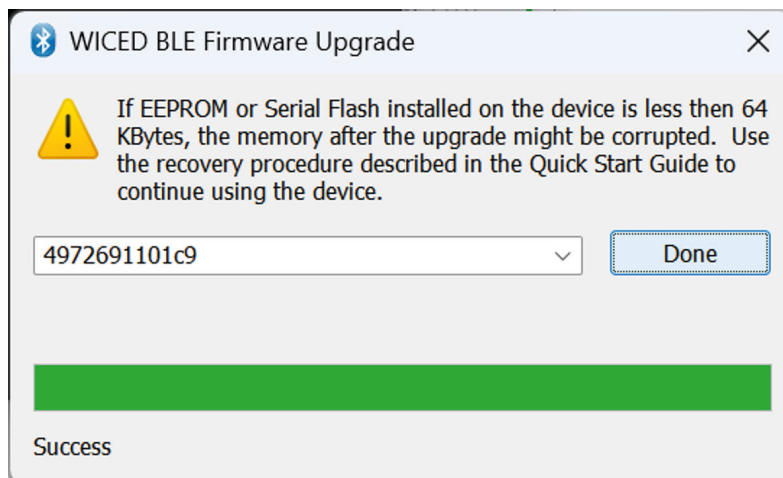


# IWCS - How-To Update

6. Hit the OK button
7. Select the MAC address in the list and hit Start



8. Wait for the upload process to finish.



9. If Success, you're done.
10. If Failed, start over from step 3.